

The below snapshot provides some examples of accepted Trauma/Total Permanent Disability Cover claims and the total benefit paid to the customer.



from 1 July 2023 - 30 June 2024

| Age* | Sex | Cause | Total Benefit paid |
|------|-----|--------------------------|--------------------|
| 47 | F | Cancer | \$145,510 |
| 35 | F | Cancer | \$227,998 |
| 38 | M | Cancer | \$57,041 |
| 53 | F | Cancer | \$62,034 |
| 71 | M | Heart Condition | \$102,000 |
| 52 | F | Brain and Head Condition | \$129,498 |
| 58 | F | Cancer | \$20,000 |
| 51 | F | Heart Condition | \$8,793 |
| 38 | M | Heart Condition | \$174,515 |
| 45 | M | Cancer | \$170,998 |
| 59 | F | Cancer | \$62,034 |
| 34 | F | Accident | \$79,226 |
| 47 | F | Cancer | \$80,736 |
| 43 | F | Brain and Head Condition | \$16,453 |
| 63 | M | Cancer | \$930,000 |
| 48 | F | Cancer | \$72,023 |
| 55 | M | Brain and Head Condition | \$153,699 |
| 64 | M | Cancer | \$60,607 |
| 57 | F | Systemic Illness | \$68,625 |
| 62 | F | Heart Condition | \$39,730 |

*NB: Age is from date of trauma/disability.

Most common examples of the reasons for declined claims:

NOT A CLAIMABLE CONDITION

Not a condition that is covered under the definitions of a condition in the policy.

DID NOT MEET MEDICAL DEFINITION FOR COVER

The condition being claimed for did not meet the definition required within the policy.

NON-DISCLOSURE

A condition, illness or circumstance that could affect cover under the policy (such as a high-risk occupation or recreational activity) was known prior to taking out a policy, but not shared at the time of taking out a policy and could have affected the cover issued.