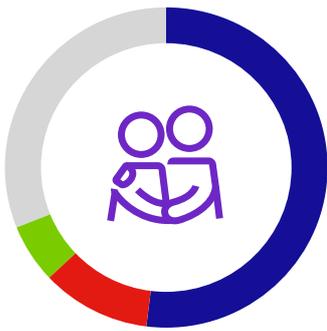


In 2023 Chubb Life paid **95%** of all claims received¹

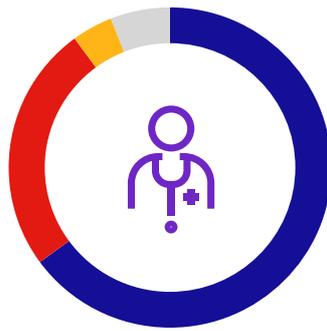
Advice Channel Insights²

The top conditions claimed for under each cover



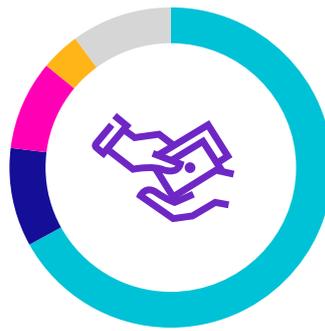
Life Cover

- Cancer 52%
- Heart 11%
- Other organs 6%
- Others 31%



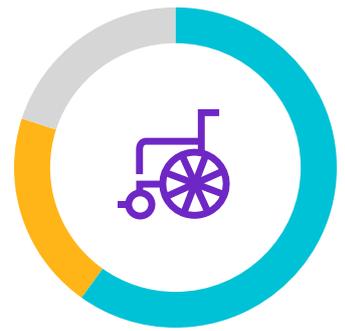
Trauma

- Cancer 65%
- Heart 25%
- Neurological 4%
- Others 6%



Income Protection

- Musculo-skeletal 67%
- Cancer 10%
- Mental Health 9%
- Neurological 4%
- Others 10%



TPD

- Musculo-skeletal 60%
- Neurological 20%
- Others 20%

Insights by age²

58%

of life cover claims were for **40-59 year olds**

50-59 most common

68%

of trauma cover claims were for **40-59 year olds**

50-59 most common

62%

of income cover claims were for **30-49 year olds**

30-39 most common

80%

of TPD cover claims were for **40-59 year olds**

40-49 and 50-59 equal most common

Age where the proportion of claims is greater²



20-29



30-39



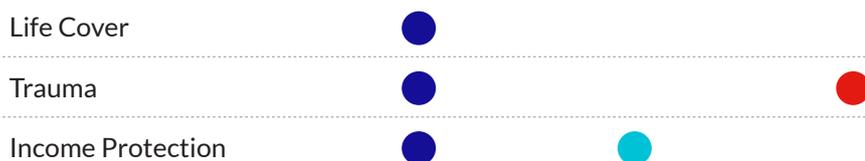
40-49



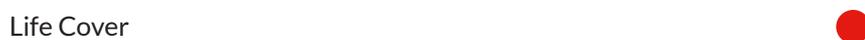
50-59



60-69



70+



¹Based on claims paid in all channels in 2023.

²Data is based on claims paid in 2023 for Assurance Extra, Assurance Extra Business, Business Assurance, Business Extra and Agribusiness Extra products.